



ANNUAL REPORT 2024-25



**PREPARED BY:
EFRAH**



Efrah- A Society for Social Welfare

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Note from Director

Greetings from EFRAH!



It gives me immense pleasure to present EFRAH's Annual Report for the year 2024–25, capturing our collective efforts and achievements in advancing equity, dignity, and opportunity across communities.

During the year, our education initiatives expanded significantly, with higher enrolment and stronger emphasis on foundational literacy and numeracy. Through Smart Schools and Holistic Rural Development programs, children from resource poor communities gained access to quality learning environments, while families benefited from integrated support services. In the livelihood sector, hundreds of women and youth particularly adolescent girls were equipped with vocational training and entrepreneurship development opportunities. These efforts enabled financial independence, sustainable income generation and greater resilience. Renewable energy innovations, such as solar-powered irrigation systems and clean drinking water facilities, further strengthened rural livelihoods.

Our health programs reached thousands of women with antenatal and postnatal care, alongside awareness drives on nutrition, immunization and hygiene through integrated WASH initiatives. In addition, targeted interventions for HIV/AIDS prevention expanded access to awareness, testing and treatment for vulnerable groups.

The Gender Justice Program remained central to empowering women to claim their rights, participate in governance and access legal remedies. Self-Help Groups and microfinance initiatives also flourished, strengthening economic empowerment and fostering solidarity among women.

These achievements are the outcome of our staff's tireless dedication, the steadfast support of our partners and above all, the resilience of the communities we serve. Together, we are creating pathways toward self-reliance and social transformation.

On behalf of EFRAH, I extend heartfelt gratitude to all our stakeholders for their unwavering trust and commitment to our mission.

Sayeed Ahmad
Secretary/Executive Director

Introduction of Organization

Organization Name	EFRAH (A Society for Social Welfare)
Organization's address	Community centre, Kalkaji, New Delhi
Report Duration	01.04.2024- 01.03.2025
Working states	Delhi, Uttar Pradesh and Punjab
Report Summary	This comprehensive Annual Report of EFRAH highlights the organization's programmatic achievements for the period 01.04.2024 to 31.03.2025. EFRAH's interventions during this year were strongly aligned with the Sustainable Development Goals (SDGs), with a special emphasis on SDG 3 (Good Health and Well-being), SDG 4 (Quality Education), SDG 5 (Gender Equality), and SDG 6 (Clean Water and Sanitation). While the year brought many impactful achievements, the journey was not without challenges. Limited financial resources, high community expectations, gaps in government service delivery, mobility issues in certain communities and socio-cultural barriers particularly related to gender posed hurdles in the effective execution of programs. Additionally, ensuring sustained participation, addressing the digital divide in education and managing coordination with multiple stakeholders required continuous effort and innovation. Despite these challenges, EFRAH remained committed to its mission, adapting strategies, building local partnerships and leveraging community leadership to drive sustainable change.

Organizational Background

EFRAH is a society started in 1997 for social transformation and came into legal existence in 1999. It is registered under Society Registration Act 21 of 1860 and its Registration No is S-34553 in Delhi (India). It is also registered under the Foreign Contribution Registration Act 6 (1) (a), registration No. 231660324 as well as registered under the Income Tax Act of 80G and the 12A. EFRAH believes in the basic capacities of people to develop as useful citizens capable of managing their affairs and contributing towards the development of the community with the active participation of people. This is with exhaustive intervention in the field of Education (Facilitating children through learning centers and Vocational Training centers, mainstreaming those children with school, Advocating Right to Education Act implementation and the importance of social & financial education), Livelihood (Self Help Group formation, Micro Finance & placement of students capacitated through vocational training), Health (RMNCH+N) Awareness & HIV/AIDS prevention among female sex workers and migrant labors), WASH (Water Hardware Installation and Sanitation & Hygiene program), Promotion of Community Livelihood, Agro Diversity, Natural Resources, Renewal Energy Bio Diversity (Promoting Organic Farming, Solar Energy, Solar Power Irrigation, cultivate healthy crops and make better ecosystem, Ponds Rejuvenation and Rain Water harvesting), and Disaster Risk Reduction (DRR) (Awareness and increased coping capacity to shocks induced to disaster). At present, EFRAH is working in Delhi, Haryana, Himachal Pradesh, Punjab and Uttar Pradesh. The capacity to carry out the project is EFRAH's 26 -year rapport with the community and our experience in implementing several community development programs, especially in the area of education and women empowerment. EFRAH functions through a child-

centered community development approach and advocacy is a part of each program. We adopted “education and rights” as a tool for social change, particularly among the informal economy sector and the unorganized community. The working model encompasses different modes like Public Private Partnership (PPP) with our Development Partners, which include the Government, UN Agencies, Bilateral and Multilateral Agencies, Public Sector Undertakings (PSU’s), Corporate Houses, National and International Trusts, Foundations and Educational Institutions.

Our Core Value

Mission

EFRAH is committed to the holistic development of people living in dehumanized and deprived conditions in the society, without any discrimination on the basis of caste, creed and religion.

Vision

To build a society based on promoting socio-economic justice, social sensitivity and empowerment of deprived groups to enable them to become self-reliant and work collectively for social change.

Objectives

The objective is to help in all-round development of deprived and disadvantaged sections of the society, particularly women and children belonging to the rural and urban communities through education, health, environment and socio-economic development, irrespective of caste, creed, culture and religion.

EFRAH has long standing experience in the project area by:

-  Delivering services
-  Engaging in Advocacy, Promoting and protection of Human Rights
-  Enabling non -violence conflict resolution awareness
-  Facilitating community education that will promote and foster non-discrimination based on caste, creed, culture or religion, promoting non - violence, generating self understanding and cooperation in order to achieve mutual respect, inclusiveness for building harmonious relation and effective participation in the community
-  Building and Enhancing skills & capacity of community and individuals for a sustainable livelihood
-  Commencing relief and rehabilitation during and after emergencies & disaster

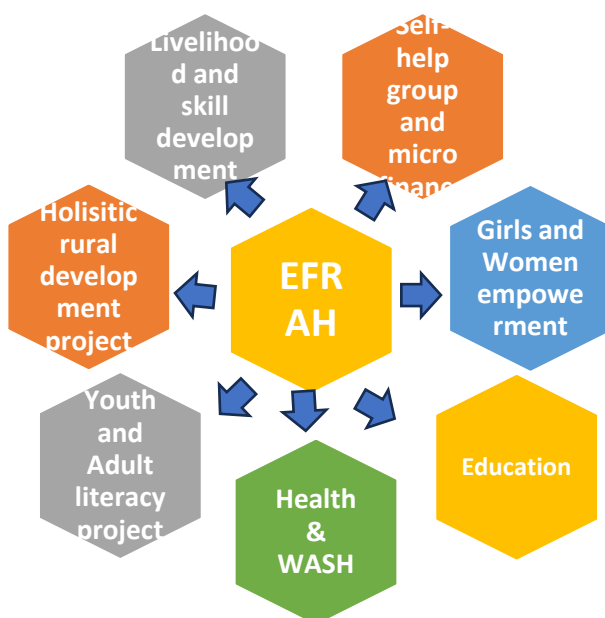
Approach of work

EFRAH has adopted an integrated approach, which map different themes of community development in urban and rural areas. The programmes include urban/rural planning, Climate Change adaptation and mitigation, achieving Sustainable Development Goals, ensuring Children and Adolescent participation in the programme, Governance, Empowerment of Women, increasing Citizen’s Engagement through e-Governance, Linkages and Referrals and Capacity Building training for the target groups and stakeholders. Being a grassroot organization, EFRAH focuses to work for ground level people and bring positive change in the lives of underprivileged children, adolescent boys and girls, women, and their families, vis-a-vis the overall community. It is doing continuous effort to make changes in various ways by sensitizing and intervening within the community. The core intervention areas in which organization is working are; Education, Health and WASH, livelihood and skill development, Self-help groups and Microfinance, Girl’s and

Women's empowerment, Youth and Adult literacy, Holistic rural development etc. The future is more promising as the organization envision to deepen it's roots, enhancing community engagement and magnifying our impact. EFRAH is committed to strengthen internal systems by diversifying staff cadre by welcoming young talent in to our exceptional team in order to build a more diverse and dynamic organization. The privileged active partners came forward to support EFRAH's welfare initiatives and with the support of esteemed and generous donor organizations, EFRAH's growth journey is continued.



EFRAH's development programs covering thematic areas are as under:





Education is a powerful tool that transforms lives and promotes justice and equality in society. EFRAH plays a vital role in ensuring access to free and quality education for students from underprivileged sections of the community. The organization supports children in accessing education through government schools. Our dedicated staffs assist those who wish to study but are unable to do so due to lack of documentation, financial barriers or unawareness of procedures. We not only help students secure admission in government schools but also maintain close coordination with teachers to monitor and support their academic progress. Through remedial education, EFRAH bridges learning gaps and ensures that students acquire the foundational knowledge and skills necessary to succeed in their formal education. As a result, 152 underprivileged students have been mainstreamed into government schools, while 81 students are being supported to continue their education through NIOS and graduation programs. In

addition, EFRAH actively engages with parents and students to spread awareness about the admission process in private schools under the EWS quota and the documentation required to avail these opportunities. Regular counselling sessions are also conducted to motivate parents to prioritize their children's education and to guide students on career pathways. EFRAH believes that education not only builds knowledge but also nurtures confidence, decision-making and aspirations for a better future. EFRAH is contributing to breaking the cycle of poverty and creating a more equitable society. We develop separate wash facility at school and develop wall painting, developing school Infrastructure, roofing, and smart class, resulting to increasing numbers of the students in the classroom.

Education Program

QUICK Review

- A total of **200 students** are enrolled in Remedial and NFE (Non-Formal Education) programs, including **93 girls** and **107 boys**.
- **152 students** have been mainstreamed into formal schooling and **81 students** have been enrolled in NIOS out of which **23 in Class X** and **58 in Class XII** during the year.
- **22 Army schools** and **4 government schools** were renovated, including improvements in roofing, smart classrooms, flooring, separate toilets for boys and girls and establishing drinking water facilities. These renovations benefited **26,688 students**.
- A **19-day campaign on Violence against Women** was conducted reaching and educating **1,225 beneficiaries**.
- **2040** people were educated under youth and adult literacy project at Hasanpur, Amroha.
- **103** capacity building sessions on Gender, sexual harassment, social entitlements, HR/Interview skills/ Resume development, Life skills training, Health, EWS, Entrepreneurship training, Digital payment and Financial literacy, Apex federation training, and EDT for Market linkage programs and reaching **3844** beneficiaries.
- **515** community meetings were organized on several themes i.e. on Health & Hygiene, Domestic violence act, Right to education act, Right to Information act, SHG development, farmers groups to make FPO, etc which benefitted **11961** beneficiaries.
- **206** groups are formed with reaching **3031** members.
- **5** workshops were organized on education, especially on accessing admission under EWS with women, covering **213** participants.

Development of Conceptual Knowledge on the subject



The innovative teaching methods, supported by interactive TLMs and Smart class have made education enjoyable and fostered concrete learning among children. Gradually, they are paying greater attention and their foundational understanding of subjects has improved significantly. The children now actively participate in classroom activities, enjoy the learning process and show steady progress in their academic performance, reflecting increased interest and comprehension. These methods have also encouraged creativity, critical thinking and

collaboration among students. Teachers have observed greater confidence in children as they express their ideas more freely and apply their knowledge in practical situations, making learning both engaging and meaningful. These modes are adopted for students aged between 06 -14 years and students enrolled in vocational courses.

Youth and Adult Literacy Program



The NIOS program provides flexible learning opportunities for 81 students pursuing secondary and senior secondary education. EFRAH identifies and enrolls dropout girls and offering financial support, teacher guidance to help them continue their studies. The teaching-learning process emphasizes competency-based learning, peer learning and continuous academic assistance, including support for completing assignments. Alongside this, EFRAH is implementing a Youth and Adult Literacy Project in Hasanpur, Amroha. This ICT-based initiative targets learners aged 15 and above and has successfully educated 2,040 individuals between December 2024

and March 2025. The project currently operates across 19 intervention sites, including 13 Gram Panchayats and 6 urban areas within Hasanpur Urban. The use of digital tools and interactive methods has improved basic literacy and numeracy .The initiative has contributed to building confidence, increasing employability

and fostering community awareness, thereby creating pathways for lifelong learning. In total 2121 beneficiaries were taught during the reporting period.

Support for School Infrastructure and Smart Class Development

The organization refurbished damaged school infrastructure and provided support to ensure proper sanitation facilities for boys and girls, roof, flooring, Wall painting, class painting on the premises. Smart classes were established in each school. The MDM room was also refurbished and renovated to ensure safe and hygienic food facilities for children's health and well-being. These interventions are expected to create a more conducive learning environment; thereby enhancing both enrolment and retention rates of children in schools. The aim was to execute a project initiate a comprehensive and sustainable development initiative in the most vulnerable villages. A participatory community action plan focusing on livelihood, education, natural resources, health, water, and sanitation, organic farming will be prepared in each village. Additionally, through the installation of solar lights, Health camps, organic seeds and technical support to farmers, WASH, Jalminar to enhance production.



QUICK Review

- EFRAH established 6 centers to provide remedial education to dropout students and rag pickers children.
- **1,842** students/parents received counseling on courses offered by the organization, social entitlements, and domestic violence issues.
- **409** students were trained in multiple domains.
- **85%** of to youth got placed in the first attempting their recruitment drive.
- **7** capacity-building sessions on life skills/personality development/HR/interview skills were organized which 350 adolescent girls.

Livelihood and Skill Development Program

This year, Livelihood and Skills Development Program at EFRAH empowered individuals, particularly Adolescent girls, with vocational training in the fields -Fashion Designing, Computer Applications, Emergency Medical technician, English speaking and personality development &Beautician course etc. The organization also provided entrepreneurship workshops, job placement support and other capacity building initiatives for trainees to ensure high quality learnings matching to the competitive markets. As a result, participant's secured employment through vocational courses, contributing to increased household incomes and economic stability. The programs continue to play a crucial role in enhancing the livelihoods of marginalized communities, driving economic empowerment and fostering sustainable growth.

Personality development and Industrial exposure



EFRAH's program targets underprivileged adolescent girls and youth to empower them through knowledge of various government laws, HR and interview skills, confidence building, employability skills, life skills, effective communication, POSH, gender sensitization, and other relevant topics. These initiatives enhance the overall skill set of adolescent girls engaged in the courses. Additionally, EFRAH empowers women through multiple workshops on gender equality, self-help groups (SHGs), and health, enabling them to gain essential knowledge and build their capacity. EFRAH also organizes exposure visits to relevant trades and industries, allowing students to gain firsthand

experience of professional work culture, understand various career pathways and develop practical skills. Through mentorship, career guidance and skill-building workshops, the program equips youth with the tools to achieve financial independence, pursue higher education and contribute positively to their communities.

Exposure visits



During the year, EFRAH organized 12 capacity-building sessions with various service providers which benefitted. The objective of these sessions through these visits, girls and women not only learned about the roles and responsibilities of these institutions but also developed the confidence to approach them when needed. As part of the exposure, they visited the **One Stop Sakhi Center, local police stations, counselor's office, MLA office, hospitals, and SHG for Noida 80 and 104, Barola, and sec 9** for exposure about SHG. These visits provided first-hand knowledge

about where to seek support in cases of violence, health issues or legal concerns. Interactions with professionals at these centers also helped the girls understand how these institutions work to protect rights,

ensure safety and provide essential services. The activity played a vital role in bridging the gap between adolescent girls and service providers.

Centralized placement cell

This year, EFRAH's focus on employment-oriented skills has opened new doors of opportunity for Adolescent girls. Through vocational training programs in areas such as computer education, fashion designing, English speaking and personality development, Computer DTP/Hardware, Fashion designing and Emergency medical technician. The participants not only learned technical skills but also gained the confidence to step into the job market. We equipped them with communication, teamwork, and interview preparation, Life skills, POSH/Gender, Sexual Harassment and domestic violence. The aim was to organize the sessions



that girls can identify the challenges and can act accordingly. By working closely with industry partners, EFRAH aligned its training with job ready market and secured 85% placement. EFRAH maintains close contact with employers and organizes alumni meets, where past students return to share their success stories and inspire others. At its heart, this program is about more than skills and jobs; it is about dignity, hope and the belief that every individual deserves the chance to thrive.

Career Counseling

We understand that choosing the right career path can be overwhelming for many Adolescents and women. To support them, our career counselor helps students to explore opportunities that match their interests, strengths and future aspirations. We also guide women to access justice through proper channel or availing of social entitlements. Our counselors inspired students to think deeply about their goals, explore growing market trends and consider how different opportunities could shape their futures. This counseling not only focuses on personal growth but supports to decide their future growth as well. The counseling sessions focus on the following key areas:

- Career Assessment & Exploration
- Goal Setting
- Course Selection & Guidance
- Job Market Awareness
- Follow-up and Ongoing Support
- Awareness of Social Entitlements
- Information on Required Documentation to Access Schemes

A total of 1842 students/women benefited from individualized counseling sessions this year.

Health Programme



We believe that every individual deserves the right to health, dignity, and care without judgment. One of the cornerstones of our project has been the promotion of healthy behaviors through structured and compassionate interventions. Our approach combines community meetings, interactive training sessions, one-on-one counseling, home visits and regular health camps. These services have reached female sex workers, farmers, and members of self-help groups (SHGs) and providing them with a safe and supportive environment under one roof. At the center, beneficiaries can access health checkups, counseling and essential services, and when needed. For female sex workers, who often face multiple layers of stigma and barriers in accessing health services, this program has been a turning point. EFRAH organizes regular clinics at the center, ensuring that women can easily walk in and receive medicines, condoms and other essential health services without fear or discrimination. Group meetings and individualized counseling, have played a vital role in building trust and breaking the silence around sexual health. Women have become more open in discussing issues related to STDs and STIs, which has not only improved awareness but has also increased their demand for preventive and curative health services. We don't only provide them services but also over time, this targeted and sustained effort has contributed to a noticeable reduction in sexually transmitted infections among female sex workers in the intervention areas. Beyond the medical impact, the initiative has empowered women with knowledge, restored their confidence and strengthened their ability to make informed choices about their health and well-being.

- FSW-TI organized a community event and health camp to provide essential health services for 500 key populations has been benefited from clinical checkups.
- FSW program registered 2847 FSWs during the reporting period; we have provided HIV test, precautionary measures regarding STDs/RTIs.
- 10430 FSWs were provided counseling services throughout the year.
- 24 Health camps was organized which in 1726 beneficiaries availed benefits.
- 192 meetings with Ragpickers were conducted which in 4241 beneficiaries benefitted.
- 1890 cases are referred for further checks ups.
- 5 capacity building training on Health with focus on Vector borne diseases/ Communicable/ Non communicable diseases are organized by external resource person, educating 256 participants.

Meeting with influential leaders/community change agent

EFRAH engages the community by organizing regular consultations with NGOs, community-based organizations (CBOs), and key influencers such as police officers and legal advocates to share information about its programs. These interactions are designed to strengthen the organization's presence and build strong relationships with important stakeholders. Furthermore, EFRAH collaborates within an NGO network, partnering with like-minded organizations to



introduce innovative approaches and deliver services that effectively address community needs. We hold 17 networking and advocacy meeting with influential leaders, Govt. officials to highlight the challenges facing by the community and seeking support from them to resolve that issue. During the reporting period 161 influential leaders/Govt officials were approached and discussed. Presently EFRAH is part of many groups' i.e. New Delhi forces and Resilient group etc.

WASH (Water, Sanitation and Hygiene) Program

The Water, Sanitation, and Hygiene (WASH) program has been a key component of our efforts to enhance community health and well-being. Over the past year, we have improved access to clean and safe drinking water by installing new water sources and rehabilitating existing ones. We have also constructed separate toilets for boys and girls, ensuring better sanitation facilities in schools. Our awareness campaigns have focused on promoting positive behavioural changes among students and the community as a whole. Through hygiene awareness sessions, we encourage practices such as regular hand washing, menstrual hygiene management and safe water handling. These interventions have contributed to a significant reduction in waterborne diseases and improved overall health outcomes, particularly among women and children, helping to build a healthier and more resilient community.



- 350 farmers have benefited from farm productivity enhancement programs.
- 370 cattle camps were organized, providing veterinary care and livestock management knowledge.
- 4 water tanks (Jal Minars) were installed, benefiting 500 households.
- 10 solar lights were installed, improving access to safe and reliable lighting.

Solar Irrigation and Input Support Program

EFRAH has been supporting farmers through Holistic Rural Development Program; we are offering sustainable solutions to boost agricultural productivity. By installing solar-powered pumps, the program



provides reliable and eco-friendly irrigation, reducing reliance on diesel and lowering costs for farmers. In addition, quality seeds, fertilizers and bio-inputs were distributed to help improve crop yields. Farmers also participated in capacity-building sessions that promoted climate-resilient and sustainable farming practices. Through this initiative, smallholder farmers particularly those with limited resources have gained access to better tools, knowledge, and support, enabling them to practice sustainable agriculture and achieve greater

productivity and income. During the reporting period 2 solar water pump was installed for provide facility in irrigation and sustainable water management which benefitted 4 villages and 4 Jalminar was constructed which improves clean water facility for four villages.

Self Help Group (SHG) and Microfinance



The Self-Help Groups (SHGs) supported by has a cadre of 2472 SHG members in 206 SHGs groups has become a driving force in promoting economic independence, particularly for women in rural and semi-urban areas. By pooling

resources and building a collective fund, SHGs provide members with access to savings and credit facilities that would otherwise remain out of reach. Microfinance further strengthens these groups by offering tailored financial products that empower individuals to enhance their livelihoods and actively contribute to community development. To build capacities among SHG members, the team regularly gives training on financial literacy, income generation, entrepreneurship and digital payments. In addition, community awareness campaigns and meetings are organized on a regular basis to foster collective learning and participation. The products created by SHG members are now being showcased and sold both in local markets and through online platforms which enabling them to gain visibility and expand their income opportunities. Furthermore, there is a focus on strengthening SHGs to progress toward building a self-reliant community. A remarkable outcome of this initiative is the anticipated improvement in the socio-economic conditions of nearly 4,000 low-income households. In addition, the formation of a women's cluster federation "**Sanjivani Women Multipurpose Cooperative Society**" has been successfully initiated. The registration process has been completed, and all necessary documents have been submitted to the Registrar's office for further proceedings.

- **130** groups meeting were conducted through the months which reaching **2683** members have participated, resulted to formed **206** groups are formed throughout the year.
- Total cumulative savings by group members: **₹1,27,17,428**
- Total annual sales and earnings: **₹23,83,200**
- Total annual profit and earnings: **₹8,70,000**
- Inter loan Amount– **₹30,98,900**
- **59** trainings were conducted for SHG members covering **2123** beneficiaries.
- **28** trainings were conducted on Digital payment and financial literacy which educated **782** members.
- **12** ToT was organized which enhancing capacity of trainees and benefitted **450** beneficiaries.
- **168** cluster level meetings were conducted which benefitted **2869** participants.
- **7** capacity-building workshops and training of adolescent girls/ women on socio-economic rights Organized which benefitted **328** adolescent girls/women.

Women Empowerment



empowerment of women through a comprehensive approach that combines legal support, social and emotional assistance and career guidance. Through our Mahila Panchayat, we have provided essential legal support to women facing various challenges and guided them to access justice through proper channel. The Mahila Panchayat has served as a crucial platform for resolving disputes while equipping women with the legal knowledge needed to navigate their circumstances effectively. Recognizing the importance of addressing the social and emotional needs of women, our counseling services have helped them overcome personal and societal barriers. These sessions have created a safe space for women to voice their concerns and receive the support required to move forward positively. In addition, our career counseling initiatives have empowered Adolescent girls and women to make meaningful career decisions and availing of social entitlements. These sessions have also provided valuable insights into current job market trends, preparing women for professional success. Overall, our integrated approach combining legal, social, emotional, and career support has a significant impact on many women, fostering self-reliance and confidence. Furthermore, we remain committed to expanding these services to reach even more women, ensuring they have the tools and support needed to lead empowered and fulfilling lives.

This year, our organization has continued to promote the

Quick Review

- Total **722** cases are registered through the tenure of April 2024 till 31st December 2024.
- **502** cases are resolved during the reporting period.
- Facilitated **344** beneficiaries to access social entitlements.
- **80** community meetings were held with victims of domestic violence wherein 1708 beneficiaries had participated, out of 640 cases are referred. Additionally, 9321 beneficiaries were aware through Door to door campaign.
- **72** days' workshop was conducted to teach women to stay away from stress, anxiety and depression.
- 10 days defense trainings were organized for women to develop skills of self defense and saving themselves from any unwanted situation.
- 19 meetings on Crisis Interventions with Victims of Domestic violence and women involved in sex work were conducted which covers 713 beneficiaries.
- 15 capacity building session with adolescent girls/women had organized to aware them on gender violence, sexual harassment and domestic violence etc which in 735 beneficiaries had participated.
- Training on leadership and effective communication was conducted with adolescent girls to enhancing their capacity in leadership skills and understand the importance of effective communication in which **53** adolescent girls had participated.
- A state level consultation on **Prevention and Redressal mechanisms for Violence against women** was conducted where **59** participants from NGOs/CBOs/ Program Head/ Government officials had participated.

Orientation workshops on gender violence, sexual harassment, and domestic violence with Adolescent girls and women

This year, our organization placed a strong emphasis on empowering adolescent girls and women by addressing sensitive yet critical issues such as gender-based violence, sexual harassment, and domestic violence. Through **15 orientation and capacity-building workshops**, we created safe spaces for open dialogue, reflection and learning. A total of **735 adolescent girls and women** participated in these sessions, many of whom shared their own experiences and concerns for the first time. The workshops not only helped them understand their rights but also equipped them with practical knowledge on how to recognize

violence, seek help, and access available legal and community support mechanisms. For many participants,



this was the first opportunity to openly discuss these issues without fear or hesitation. The trainings encouraged them to question harmful norms, build confidence and support one another in their journey toward a life of dignity and safety. By strengthening awareness and resilience, these workshops have laid the foundation for a more informed and empowered community, where girls and women can stand against violence and claim their rightful space in society.

Community Volunteer and

Internship

EFRAH's Community Volunteer and Internship Program have been instrumental in building community engagement while nurturing the skills of young professionals dedicated to social change. Over the past year, the program has given volunteers and interns hands-on experience in community development, allowing them to actively contribute to projects focused on gender justice, health, education, and social entitlements. Volunteers have played a vital role in organizing community meetings, leading awareness campaigns and supporting health camps. They have also contributed to initiatives on domestic violence prevention, legal aid and access to government schemes, while helping mobilize beneficiaries for our skill-based centers. Coming from diverse academic backgrounds, they have strengthened our work further by conducting research, assisting in project implementation and supporting program documentation and reporting. Alongside these contributions, the program has emphasized capacity-building through workshops, training sessions, and mentorship by EFRAH staff. These opportunities have given participants meaningful exposure to grassroots community work, project management and advocacy, enhancing not only EFRAH's initiatives but also their own professional and personal growth. EFRAH plans to expand the Community Volunteer and Internship Program, engaging more young people in our mission to promote social justice and strengthen community resilience.

By fostering a culture of volunteerism and offering practical learning experiences, we aim to nurture a network of future leaders committed to driving sustainable social change. Total 22 Interns from prestigious Institutions such as Azim Premji University, NIMS, Amity University and Jamia Millia Islamia.

Visitors and Supporters at EFRAH

As we look back on a remarkable year, EFRAH expresses sincere gratitude to our supporters and visitors. Your steadfast encouragement has been the driving force behind our mission. With your continued commitment, we are witnessing real progress in empowering slum dwellers and their communities to rise above poverty. Your trust in our work has allowed us to strengthen our programs and build on last year's achievements. We truly value your partnership in improving the quality of life in underserved communities. Together, we are shaping a future of lasting change.

Individual Partnerships

*To encourage direct participation in development initiatives, EFRAH introduced the **Individual Partnership vertical**. This initiative embodies EFRAH’s belief that sustainability, social equality and environmental responsibility cannot rest solely on the government; every individual shares the responsibility of driving meaningful change. We recognize that personal action is vital for achieving sustainable growth and inclusive progress. Through this vertical, EFRAH provides structured opportunities for individuals to engage whether through volunteering, fundraising, knowledge-sharing or advocacy. These collaborations not only amplify community impact but also foster collective ownership of change, paving the way for long-term transformation in the lives of marginalized communities.*

New Initiative:

EFRAH is implementing a new initiative with the support of **SBI Foundation from March 2025 under the genesis of “Working with Women Sex Workers Involved in Commercial Sex”**. This comprehensive initiative aims to promote inclusive, equitable, and holistic development for women and girls of High Risk Groups (HRGs) and other disadvantaged groups in urban India through a multi-dimensional approach. Key interventions include the establishment of inclusive vocational training centers offering courses in fashion designing, setting-up production centers for providing employment, digital literacy and English communication to empower young women aged 18–25 years, including those with disabilities. Parallel efforts under women and adolescent empowerment focus on life skills, leadership, entrepreneurship and financial literacy to build confidence and future readiness. The “Dignity Centre” acts as a safe space providing counseling, mental health support and community sensitization to address stigma and promote well-being. Community outreach strategies such as awareness campaigns, Balika Panchayat, and school sessions are designed to maximize engagement and build trust. Parental involvement is encouraged through targeted communication and family support mechanisms, especially for high-risk groups. The project also strengthens access to social protection schemes through training, documentation support and community facilitation, ensuring that no eligible women and girl is left behind. Finally, a structured referral and response system connects high-risk cases to essential government and community services, ensuring timely, coordinated care and safeguarding the rights and dignity of all participants.

Empowerment of Pushpa: From Dream to Reality

Pushpa, originally from Village Potiya in Bhagalpur District, Bihar, has been living with her family in Sector-09, Noida, for the past 10 years. She moved here after marrying Vinod Shah and is now a mother of two children. Her husband works as a self-employed company worker, but his income was not sufficient to meet the family’s daily needs. Determined to become self-reliant and support her household, Pushpa had long been searching for employment but struggled to find opportunities due to a lack of skills. Her journey took a positive turn when she met EFRAH’s SHG field officer and became a member of the “Kamal” group. A quick and eager learner, she soon acquired stitching skills through EFRAH’s *Entrepreneurship Development Training* and other skill-upgradation programs. Through several trainings and motivational sessions in SHG monthly meetings, Pushpa gradually built her confidence. She not only



mastered stitching but also gained the courage to start her own home-based business in JJ Colony, Sector-9, Noida. With her savings from the first few orders, she invested in a sewing machine and began serving more customers. Within a year, her small initiative had grown steadily, enabling her to make a substantial contribution to the family's income. Today, her earnings from stitching have more than doubled the household's previous income, allowing her children access to better education and nutrition. Pushpa's journey from a homemaker to a skilled entrepreneur has boosted both her self-esteem and her social standing in the community. Encouraged by the satisfaction of her customers, Pushpa now plans to expand her business by purchasing an interlock machine through an internal SHG loan of INR 20,000. At present, she works with a single sewing machine and earns an average of INR 5,000–6,000 per month, contributing steadily to her family's budget. Her success has become a source of inspiration for other women in her colony. Taking her journey a step further, Pushpa has also begun teaching basic stitching skills to fellow women in her community. As a result, her SHG has grown stronger, with more women joining and benefiting from EFRAH's SHG programs.

Khushboo's Journey from Struggle to Self-Reliance

Khushboo belongs to a financially disadvantaged family that has been living in a rented house in Chauhan Mohalla, Jasola Village, Delhi, for the past ten years. Originally from Bihar, her family migrated to Delhi in search of better employment opportunities. Her family comprises her parents, a younger brother and a sister. Her father works at a parking lot and earns a modest salary of ₹12,000 per month. With such a limited income, it becomes extremely difficult to manage household expenses and pay the monthly rent. Despite the financial hardships, Khushboo never lost hope. She continued her studies and is currently pursuing her graduation through an Open University. Alongside her education, she aspired to support her family by learning computer skills. However, due to a lack of resources, she could not afford to enroll in a computer course on her own. During a mobilization drive, our team met Khushboo in Jasola Village. In our interaction, she shared her family situation and her strong desire to pursue computer education.



We informed her about our organization's Infra Centre, where computer courses like DCA (Diploma in Computer Applications) and DTP (Desktop Publishing) are offered free of cost to deserving candidates. We encouraged her to visit the centre and take the first step towards her goal. Khushboo enrolled in the course with great enthusiasm and completed her training with full dedication and sincerity. After successfully acquiring computer skills, she secured a job as a computer operator in a private company, earning ₹12,000 per month. Today, Khushboo is self-reliant and proudly contributes to her family's income. She has not only lightened her father's financial burden but has also become a role model for many young girls in her community. Her determination, resilience and hard work have given her a new identity and a brighter future. Khushboo's story is a testament to how the right guidance and opportunities can transform lives and empower youth to rise above their circumstances.



Advocacy and Networking

Quick Review

EFRAH holds regular Networking and advocacy meeting with Govt. Officials i.e. BDO/ BEO etc. stakeholder's holders and influential leaders, the 29 in resulted 402 stakeholders are connected throughout the year.

Throughout the year, EFRAH has emphasized advocacy and networking as key strategies to support marginalized communities. By partnering with NGOs, CBOs, government agencies and legal professionals, EFRAH has

actively worked to address systemic issues such as domestic violence, sexual harassment, gender inequality and access to social entitlements. Our advocacy efforts have included community awareness programs, policy dialogues and legal aid workshops. These initiatives have helped raise awareness about legal rights, health services and government schemes, empowering individuals to access social support and assert their rights. Participation in various NGO networks has strengthened EFRAH's ability to influence policy and share best practices. By fostering strong relationships with local authorities, police officers, advocates and other stakeholders, we have improved crisis response mechanisms, particularly for women facing violence and legal challenges. EFRAH aims to expand its advocacy initiatives, focusing on shaping policies that promote gender justice and social equity. Our efforts will continue to build robust networks, champion progressive laws and create sustainable partnerships that amplify the voices of vulnerable communities.

Our Partners and Well Wishers

EFRAH would like to acknowledge our amazing well-wishers and supporters, without whom our work wouldn't be possible. A large amount of financial and non-financial support is being received.

- Essel Social welfare Foundation
- Azim Premji Foundation
- HCL Foundation,
- HDFC Foundation Parivartan
- SBI Foundation
- Delhi Commission for Women,
- Shiv Nadar Foundation
- The UK Online Giving Foundation (Adobe)
- Delhi State AIDS Control Society (GNCT),
- Community and individuals

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SN	Name	Father/Hus. Name	Sex	Age	Desig	Profession
1	Mr. Rajesh Jaiswal	Sh. R. L. Gupta	M	65	President	Businessman
2	Mr. Sayeed Ahmed	Sh. Zaheer Ahmed	M	56	Secretary	Social Worker
3	Mr. Vinay Kumar Singh Chauhan	Mr. Kushal Pal Singh Chauhan	M	47	Treasurer	Finance officer
4	Mrs. Munawwar Khanam	Mr. Zahid Hussain	F	63	Member	Social worker

5	Ms. Archana Giri	Mr. Hitesh Giri	F	40	Member	Educationist (Private School)
6	Mrs. Shabana Parveen	Mr. Parvez Siddiqui	F	39	Member	Music Instructor and Social worker

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